


NEW USER REGISTRATION



iSMS Malaysia Bulk SMS Solution
1800 87 7061 (Malaysia Toll Free) +603 2780 3880 (KL)

Login Now **Not Member? Sign up now** Portal Need Support?











Forgot Password? [Click here](#)

Get Started with the iSMS Steps

1 Register 2 Buy iSMS 3 Reload

South East Asia Rates

We also support the following countries:

 Malaysia From 1.0 SMS Credit	 Singapore From 2.0 SMS Credit	 Indonesia From 18 SMS Credit	 Brunei From 2.0 SMS Credit	 Thailand From 1.0 SMS Credit
 Vietnam From 6.0 SMS Credit	 Cambodia From 8.0 SMS Credit	 Myanmar From 4.0 SMS Credit	 Laos From 8.0 SMS Credit	 Philippines From 1.0 SMS Credit

Instant Bulk SMS Service

- User friendly
- Immediate delivery
- Cost efficient

Easy iSMS Registration

Welcome, and thanks for choosing to register with iSMS Online Service. This quick and FREE registration allows you access to the membership page.

FREE Demo SMS Credits

With this free registration, you may load your free sms credits into your iSMS account to start using our service. [Contact us](#) to request for [FREE SMS Credit](#)

User Friendly

Register iSMS Membership

* This is a mandatory field to fill in

User name*

Password*

Confirm password*

D.O.B.* Year - Month - Day

Mobile No*
(For account activation purpose)
Example: 60128889999

Corporate Name*

Corp Registration No*

Email*

Country*

Auth Code*

By ticking the box, you are agree to the [Terms and Conditions](#)

Step 1 : Go to <https://www.isms.com.my/register.php>

Step 2 : Key in registration details

LOG IN

Home About API iSMS Info Buy iSMS Rates Register Plugin & Apps Guides & Downloads Contact Us Notice

1 Login Now Not Member? Sign up now

2 Sign In SMS Portal

username

Password

Forgot Password?

Sign In

Not a Member yet? Sign up

3 Two Step Verification SMS Portal

Enter the verification code we sent to a@mo****b.com.my,

Type your 6 digit security code

Submit

Didn't get the code? Resend

Step 1 : Go to <https://www.isms.com.my/index.php>

Step 2 : Login by Username & Password

Step 3 : Insert OTP code sent to email

ISMS Main Member Page

Dashboard
Home - Dashboards

Recent History Add Credits

HIGHLY IMPORTANT: Singapore SMS: Full SMS Sender ID Registration to be required by January 2023
The Singapore Infocomm Media Development Authority ("IMDA") has announced that it will be implementing the Full SMS Sender ID Registration ("Full SSIR Regime") starting from 31 January 2023. Please refer to <https://www.sgnic.sg/sms/registry/overview>

\$ 3983.4
Credit Balance


27 Mar 25
Expiry Date

Daily Statistics for Mar 2024
Total Credits Usage: 0

Account Info
-Username
-Credits balance
-Expiry Date

Monthly Average Monthly Summary

Compose SMS



Dashboards

- Main
- Compose SMS**
- Compose SMS(CSV)

Show 8 More

PAGES

- SMS Rate
- User Profile
- Address Book
- SMS**

 - Compose SMS**
 - Compose SMS(CSV)

Receive reply via sms Sender ID Example: 0016400280

Receive reply via email Email Example: support@mobweb.com.my

Note
Add this parameter in your sms content to enable URL reply from your client: %clickhere(replymessage%)

Template **1** - Select Template -

Message Type * **2** Normal (eg. English, B. Malay, etc) Unicode (eg. Chinese, Japanese, etc)

Send To * **3** Phone Number

[Phone Book](#) [Previous Batch](#)

Please follow the format: <country code>-<phone number> - eg: 60123456789
Important: Please use semicolon ; or , to separate each phone number.

Long Messages * **3** Off On

Campaign Name
Campaign Name for Reporting Purpose

Signature

Unsub URL Add Unsub URL to message

Reply URL Add Reply URL to message

Brand Name
Preset brand name will auto add into your message

Message * **4** Message body
144 characters left

We need your attention!
Insert %clickhere(replymessage%) in your sms content to enable reply from your client.

Please do not copy & paste from MS Words file, it may contain invalid characters.
SMS will not delivered if invalid characters detected!
User obligation to ensure and check the sms count and content before send

Important! Please do not refresh the page should and error occurs! If you are wondering whether your messages have been sent, please close your browser and log back in from the home page, and check your history.

You further agree not to use the website to send or post any message or material that is unlawful, harassing, scams, fraud, defamatory, abusive, indecent, threatening, harmful, vulgar, obscene, sexually orientated, racially offensive, profane, rumour, pornographic or violates any applicable law and you hereby indemnify the Website Owner against any loss, liability, damage or expense of whatever nature which the Website Owner or any third party may suffer which is caused by or attributable to, whether directly or indirectly, your use of the website to send or post any such message or material.

5 [Send Now](#) [Send Later](#) **6**

1. Template : Select template (if available) to send SMS

2. Send To : Enter your destination number to send, each number need to use semicolon to separate. Example : 60123333333; 60100000000

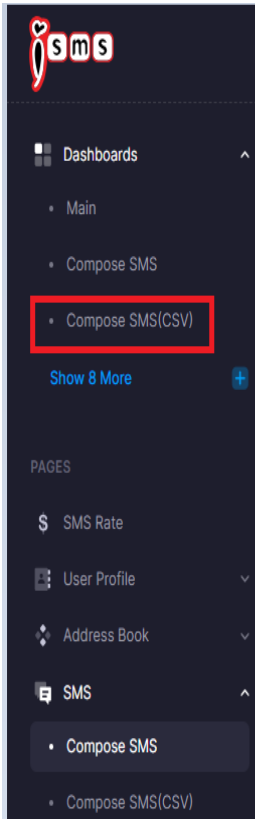
3. Long Message : If you wish to send long message(more than 153 characters)

4. Message : key in your message here and system will auto calculate the characters length.
-for Normal message type, maximum 153 characters per SMS credits
-for Unicode message type, maximum 63 characters per SMS credits

5. Click Send Now to send SMS

6. Click Send Later to schedule sending SMS at scheduled time.

CSV Compose SMS



The sidebar contains the following elements:

- Logo: SMS
- Section: Dashboards
 - Main
 - Compose SMS
 - Compose SMS(CSV)** (highlighted with a red box)
- Section: PAGES
 - SMS Rate
 - User Profile
 - Address Book
 - SMS
 - Compose SMS
 - Compose SMS(CSV)

Receive reply via sms Sender ID Example: 00164502280

Receive reply via email Email Example: support@mobweb.com.my

Note: Add this parameter in your sms content to enable URL reply from your client: %clickhoretoreplymessage%

Template: 1 - Select Template -

Message Type * Normal (eg. English, B. Malay, etc) Unicode (eg. Chinese, Japanese, etc)

Upload CSV File * 2 Choose File No file chosen

CSV Sample Download CSV Sample

Why Long numbers are displayed incorrectly?

Please upload a csv file with sample format.

Headers cannot be modified, no other values other than the ones listed are accepted.
(%phoneno%, %name%, %surname%, %address%, %string1%, %string2%, %string3%, %string4%, %string5%)

Duplicate No. Check 3

Campaign Name SMS Campaign 2024-03-28 12:18:58
Campaign Name for Reporting Purpose

Signature Signature

Unsub URL Add Unsub URL to message

Reply URL Add Reply URL to message

Brand Name MOBIWEB :
Pre-set brand name will auto add into your message

Message * 4 Message body

Total 1 sms 9 characters

1. Template : Select template (if available) to send SMS

2. Upload CSV File : Select CSV file to upload

3. Duplicate No. Check : Option to remove duplicate phone number in CSV file

4. Message : key in your message here and system will auto calculate the character length
-for Normal message type, maximum 153 characters per SMS credits
-for Unicode message type, maximum 63 characters per SMS credits

5. Click Send Now to send SMS

6. Click Send Later to schedule SMS at scheduled time

1 We need your attention!

Insert %clickhoretoreplymessage% in your sms content to enable reply from your client.

Please do not copy & paste from MS Words file, it may contain invalid characters. SMS will not be delivered if invalid characters detected!

User obligation to ensure and check the sms count and content before send

Important! Please do not refresh the page should and error ever occurs! If you are wondering whether your messages have been sent, please close your and log back in from the home page, and check your history.

You further agree not to use the website to send or post any message or material that is unlawful, harassing, scams, fraud, defamatory, abusive, indecent, threatening, harmful, vulgar, obscene, sexually orientated, racially offensive, profane, rumour, pornographic or violates any applicable law and you hereby indemnify the Website Owner against any loss, liability, damage or expense of whatever nature which the Website Owner or any third party may suffer which is caused by or attributable to, whether directly or indirectly, your use of the website to send or post any such message or material.

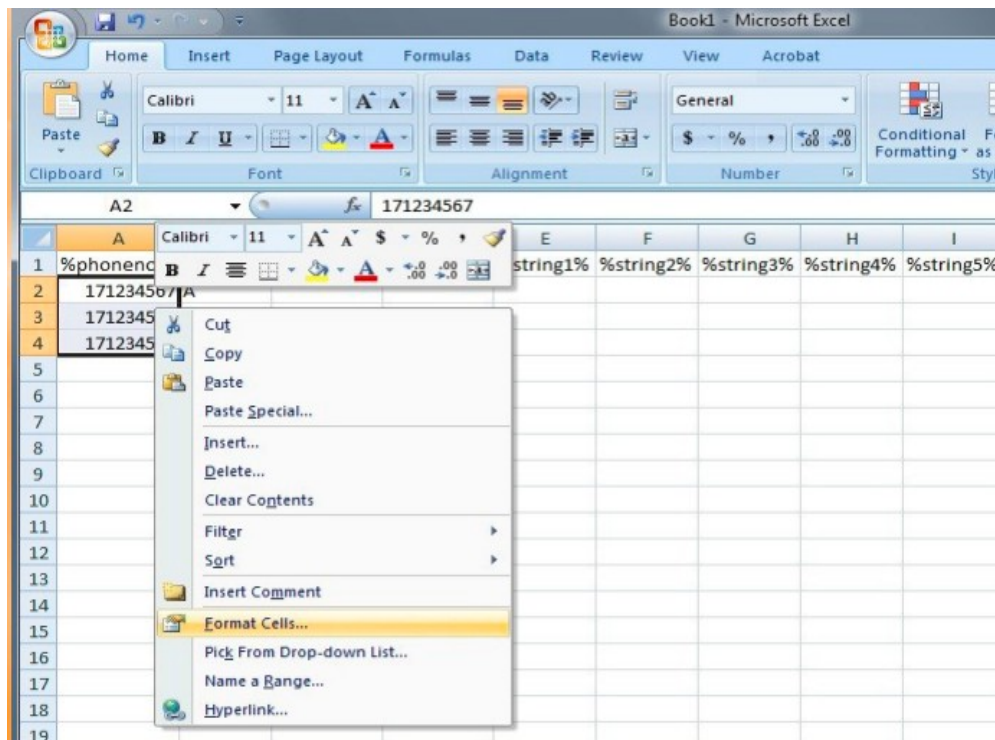
5 **Send Now** **Send Later** 6

How to Create CSV File in Excel

Please follow the format accordingly. The mobile no (intended customer recipient) must begin with country code prefix (example : 60 for Malaysia)

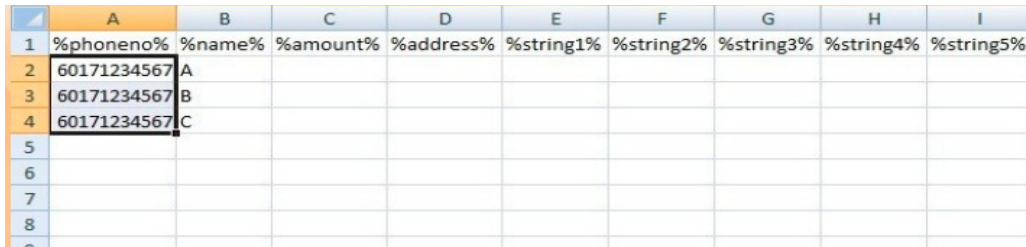
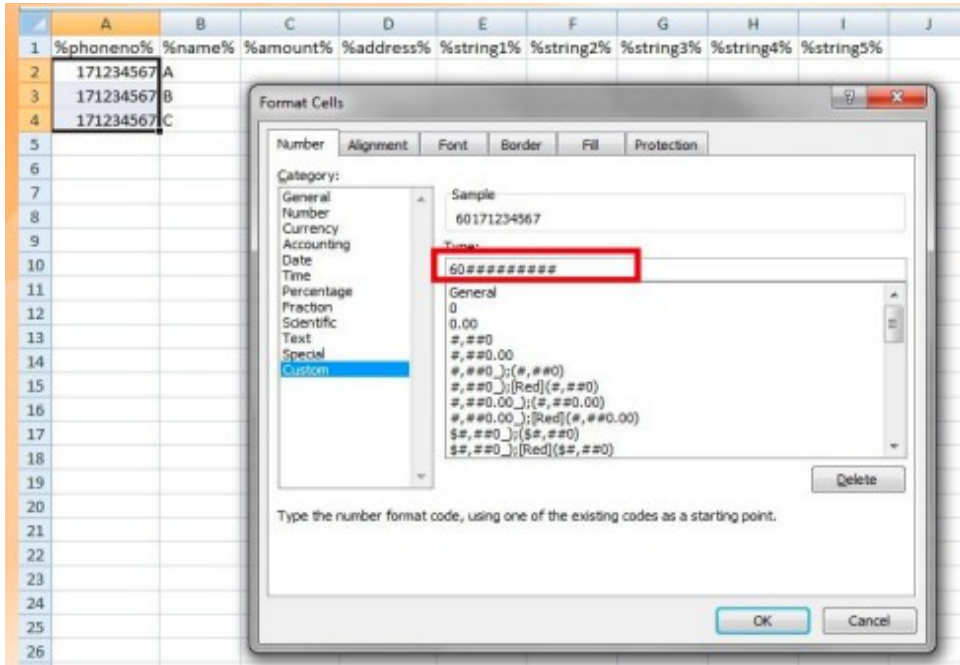
	A	B	C	D	E	F	G	H	I	J
1	%phoneno%	%name%	%amount%	%address%	%string1%	%string2%	%string3%	%string4%	%string5%	
2	6016xxxxxxx									
3	6017xxxxxxx									
4	6019xxxxxxx									
5										
6										
7										
8										
9										
10										

How to Create CSV File in Excel

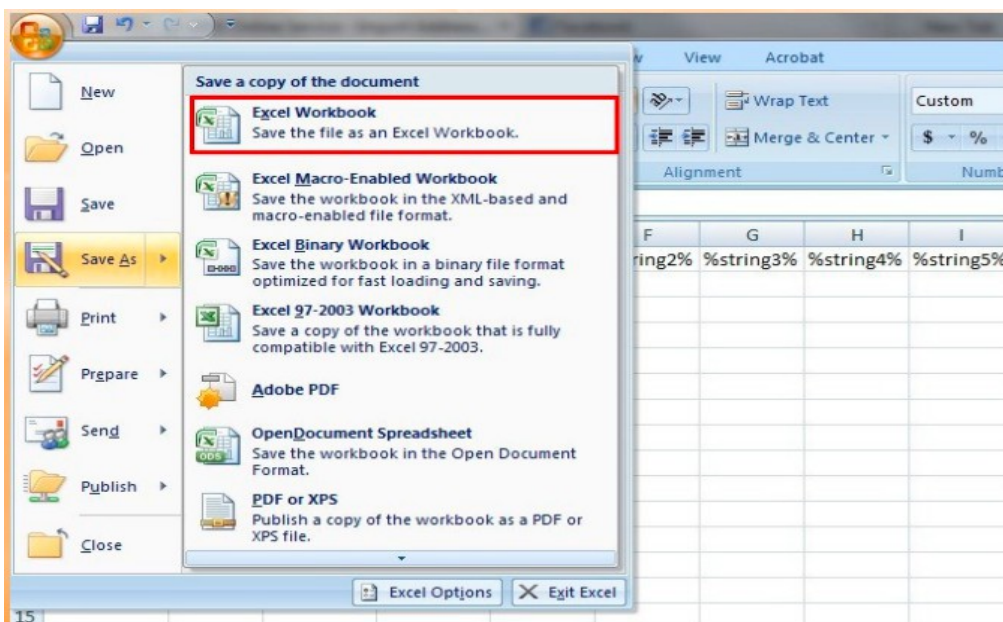


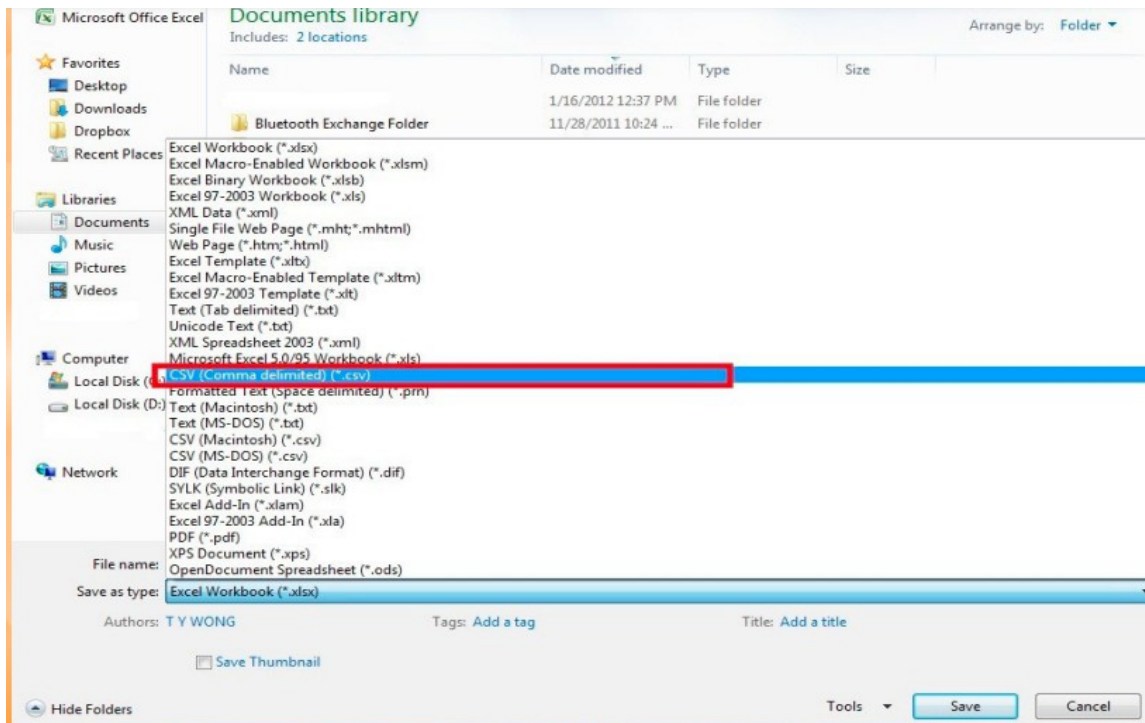
How to change the phone no to prefix 60:-

1. Highlight all the phone no
2. Right click the selected phone no, and click format cells



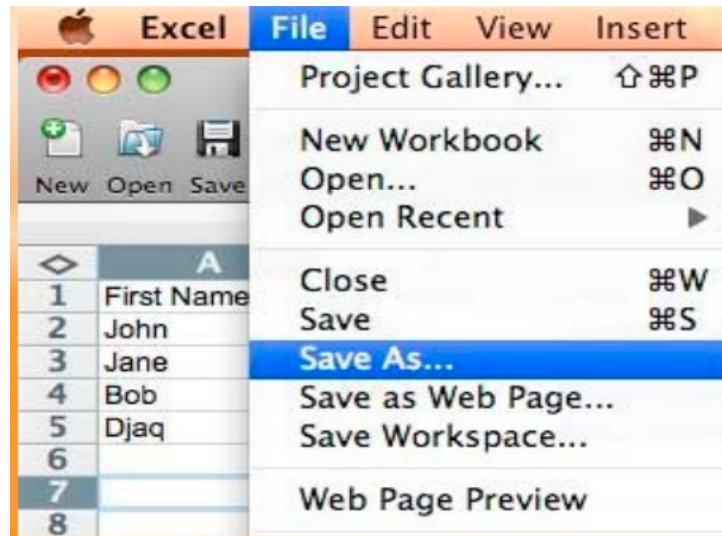
3. Select Custom then key in “ 60##### ”(# 10 times).
 -This will change all phone number to 60 format



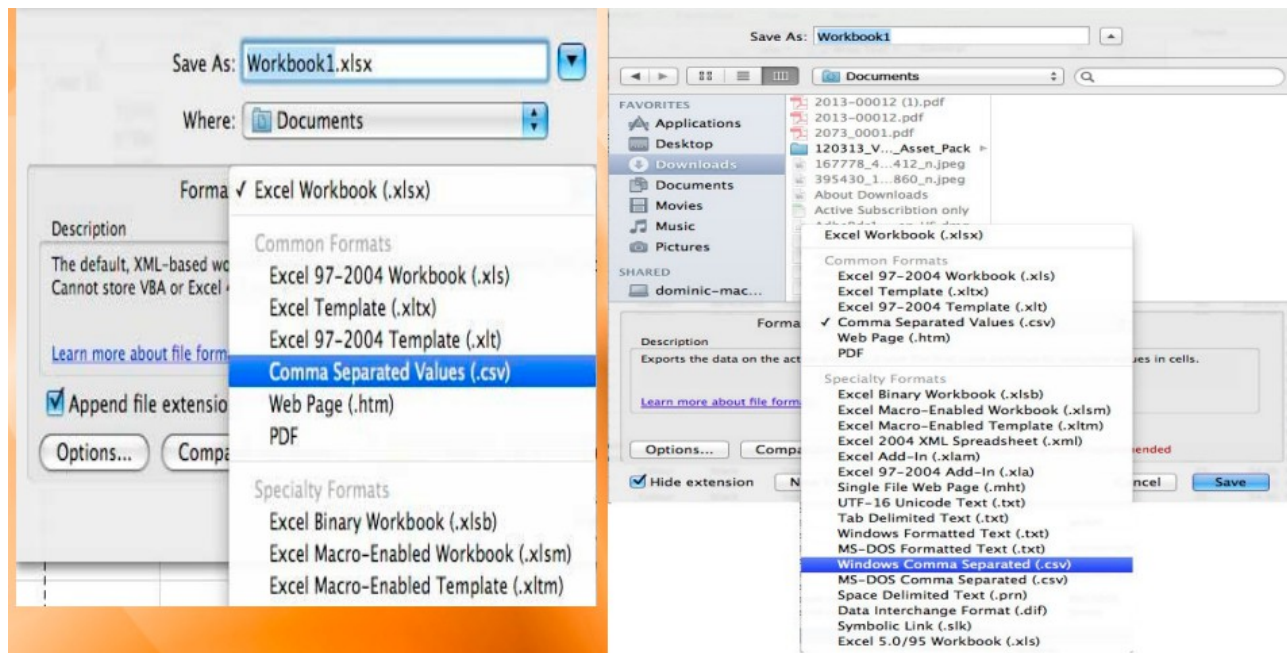


4. Save as .csv format

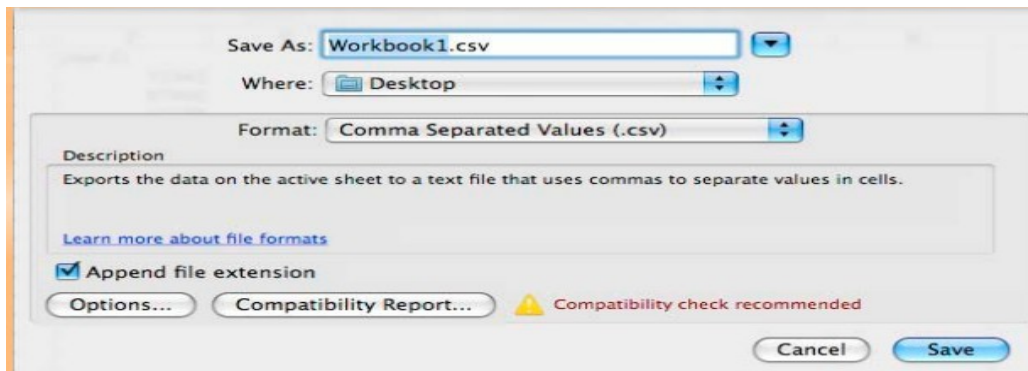
How to Export Microsoft Excel (2008) to CSV in Mac OS



1. Open / Create your Excel spreadsheet, select File > Save As... from your Menu Bar:

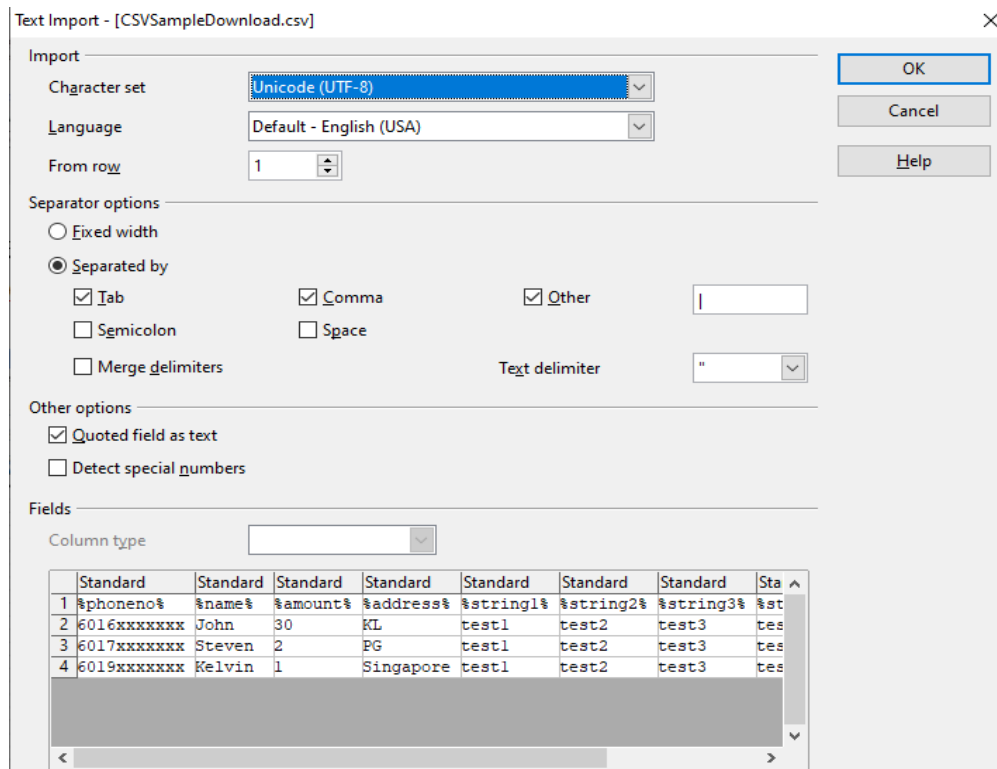


2. A new window will appear and select Format from the drop down menu. Then select Comma Separated Values (.csv) from the list as shown below.

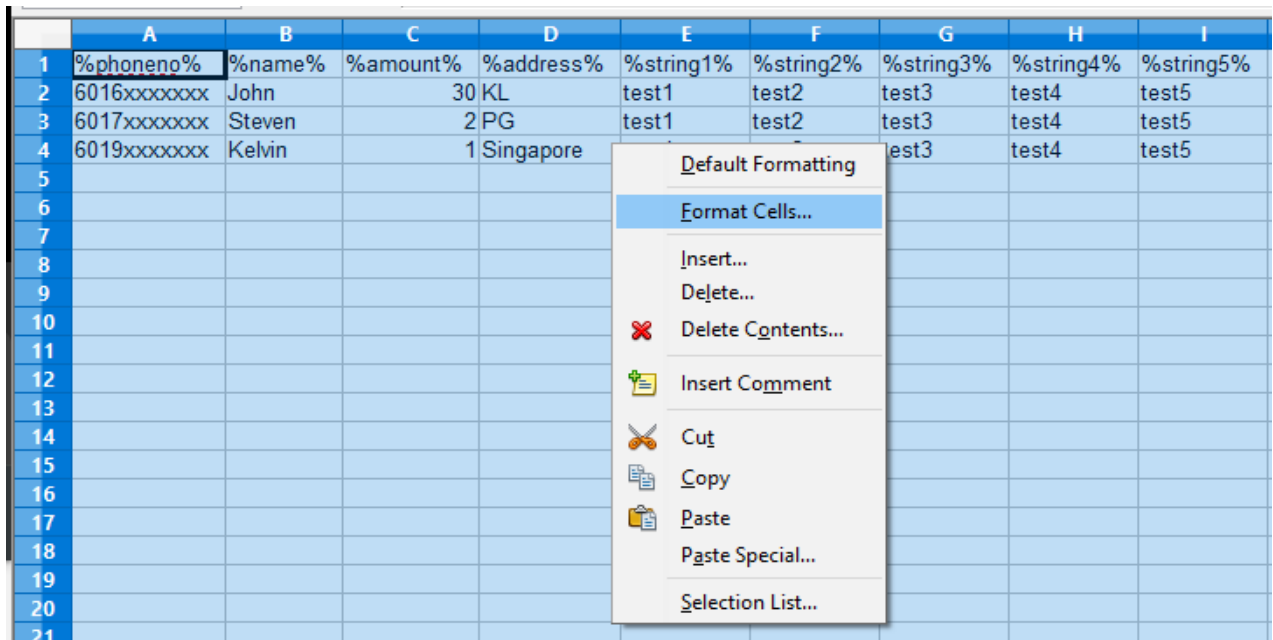


3. When "Save As", you may choose to rename or pick another location to store your file. Click "Save" at the bottom right of your screen.

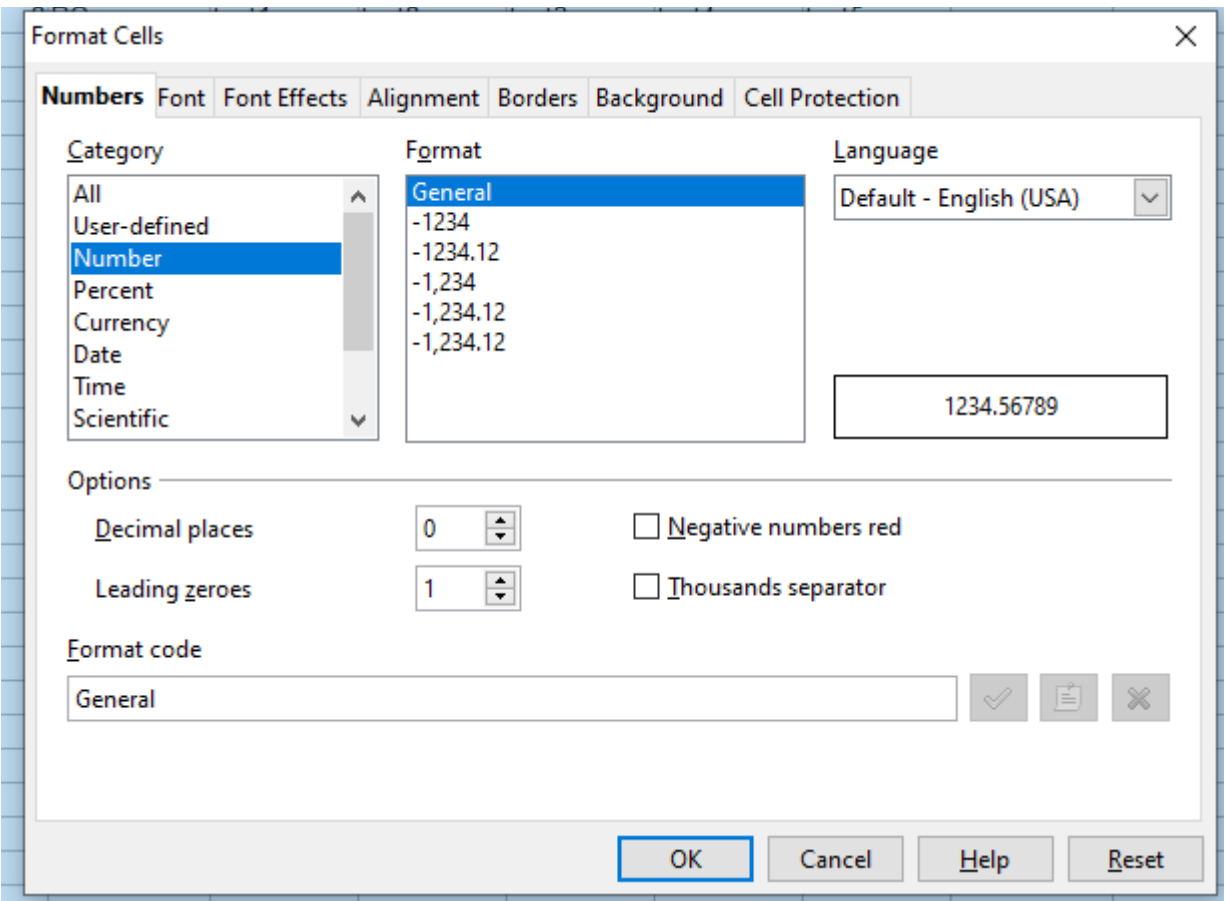
How to Create CSV File in OpenOffice



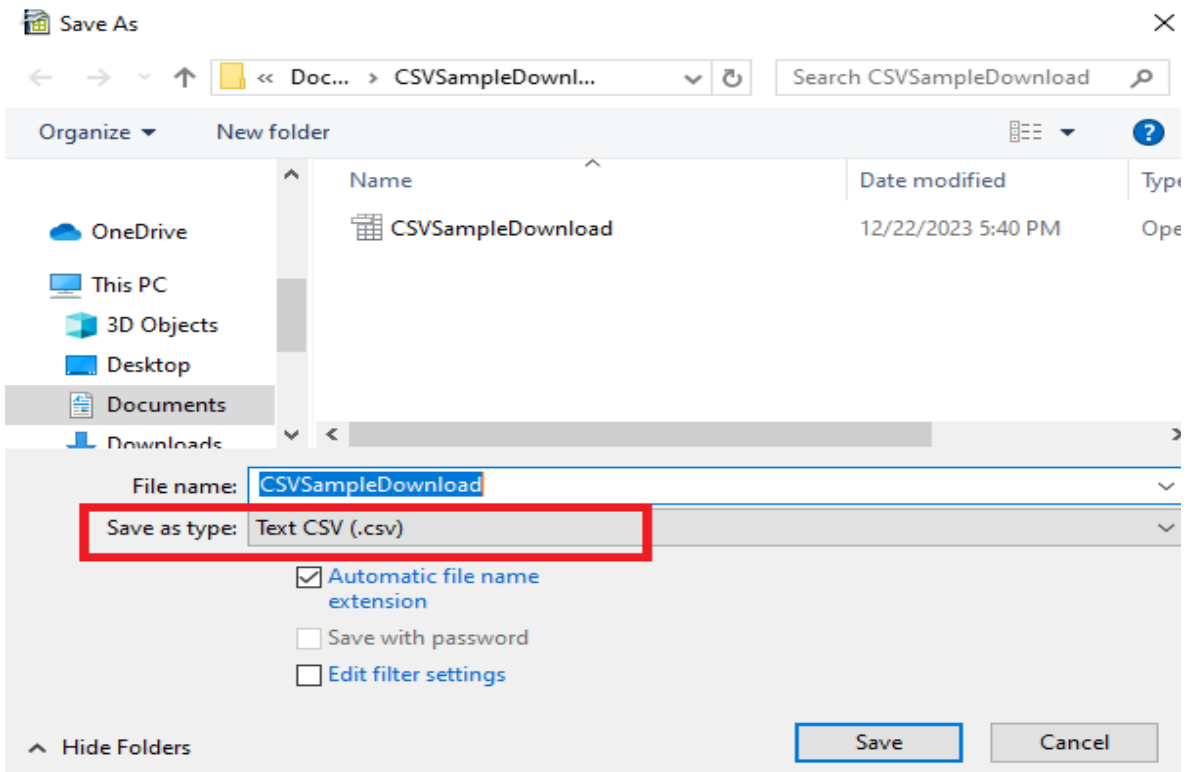
1. Open .csv with OpenOffice Calc.
2. Select "Separated by Comma".



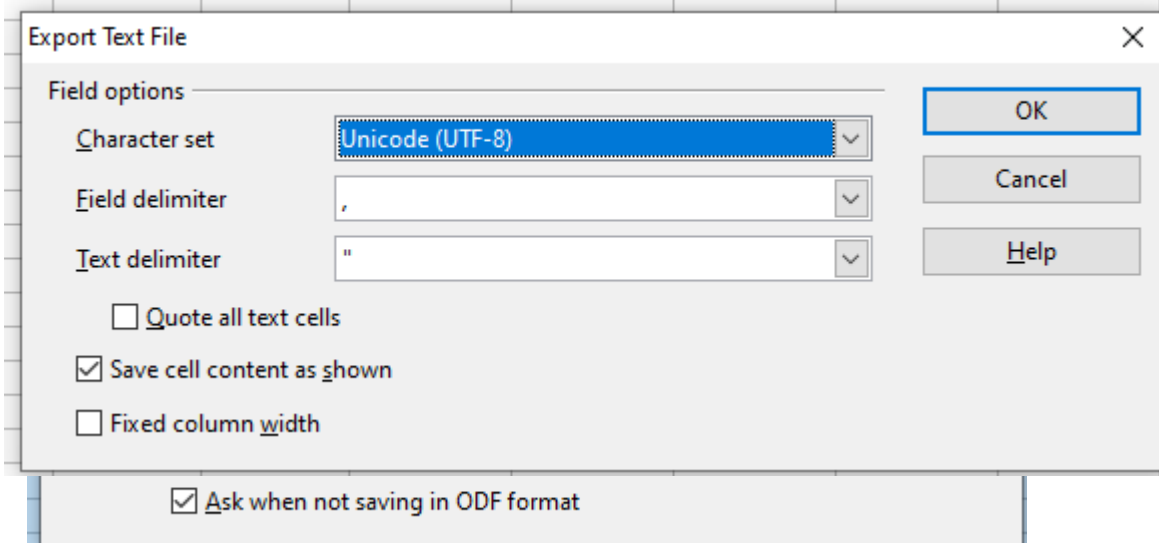
3. Highlight all the data in the table and select Format Cell.



4. Select “Category > Number” & “Format > General”



5. After complete formatting the files. At the top menu, select File > Save as
6. Select Save As Type > Text CSV(.csv)
7. Select keep Current format when save.



8. Select Unicode (UTF-8), Fields delimiter (,) and text delimiter (")
9. Select OK to save the CSV file.

SMS Template

The screenshot displays the 'SMS Template Setting' page. On the left is a dark sidebar with a 'Show 8 More' link and a list of 'PAGES' including 'SMS Rate', 'User Profile', 'Address Book', 'SMS', 'Compose SMS', 'Compose SMS(CSV)', 'SMS DLR Report', 'SMS History', 'SMS Reply History', 'SMS Template' (highlighted with a red '1'), and 'SMS Scheduler'. The main content area is titled 'SMS Template Setting' and 'Manage SMS Template'. It contains a form with the following fields: 'Name *' (with a red '2' next to it), 'Message Type *' (with radio buttons for 'Normal (Eg. English, B. Melayu, etc)' and 'Unicode (Eg. Chinese, Japanese, etc)'), 'Brand Name' (with a text input field containing 'MOBIWEB:' and a note 'Preset brand name will auto add into your message'), 'Message Body *' (with a red '3' next to it, a large text area containing 'Message Template', and a character count '9 characters, Total 1 sms, 691 characters left'), and 'Approval Status *' (with a dropdown menu set to 'NO' and a legend: 'YES = Allow to add template without approval (only for sub account)', 'NO = Allow to add template but need to wait for approval (only for sub account)'). A blue 'Add New Template' button with a red '4' next to it is located at the bottom right.

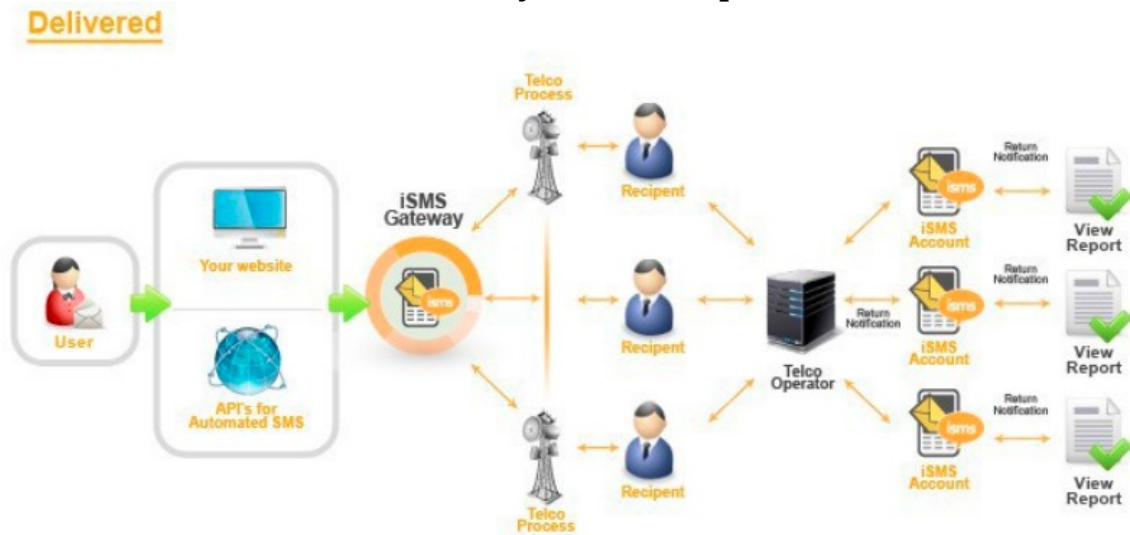
1. Click the SMS menu, select SMS Template
2. Name : Enter your Template name
3. Message type :
 - Default is normal
 - Select unicode for Unicode text (example : Chinese, Japanese, or other special characters)
4. Message : key in your message and system will auto calculate the character length
 - for Normal message type, maximum 153 characters per SMS credits, for Unicode message type, maximum 63 characters per SMS credits
5. Click Add New Template to add and save.

Generate SMS Report

The screenshot shows the 'SMS History Report' page. On the left is a dark sidebar menu with 'SMS' at the top and 'SMS History' highlighted with a red box and the number '1'. The main content area has a title 'SMS History Report' and a breadcrumb 'Home - SMS - SMS History'. At the top right, there are two date pickers set to '2024-03-28', a 'Reset' button, and an 'Apply' button highlighted with a red box and the number '3'. Below the title are two performance charts: 'SMS Performance (by numbers)' and 'SMS Performance (by %)'. Both charts show 0 Outbound SMS numbers and 0% for all categories (Delivered, Sent, Undelivered, Pending, Fail). At the bottom, there is a search bar and an 'Export Report' button highlighted with a red box and the number '4'. Below the search bar is a table header with columns: PHONE, TYPE, CAMPAIGN NAME, CHARGE, SENT BY, DATE, and ACTION.

1. Select SMS > SMS History
2. Choose date
3. Select Apply
4. Export Report to view in Excel file

SMS Delivery Details Report



Delivered:

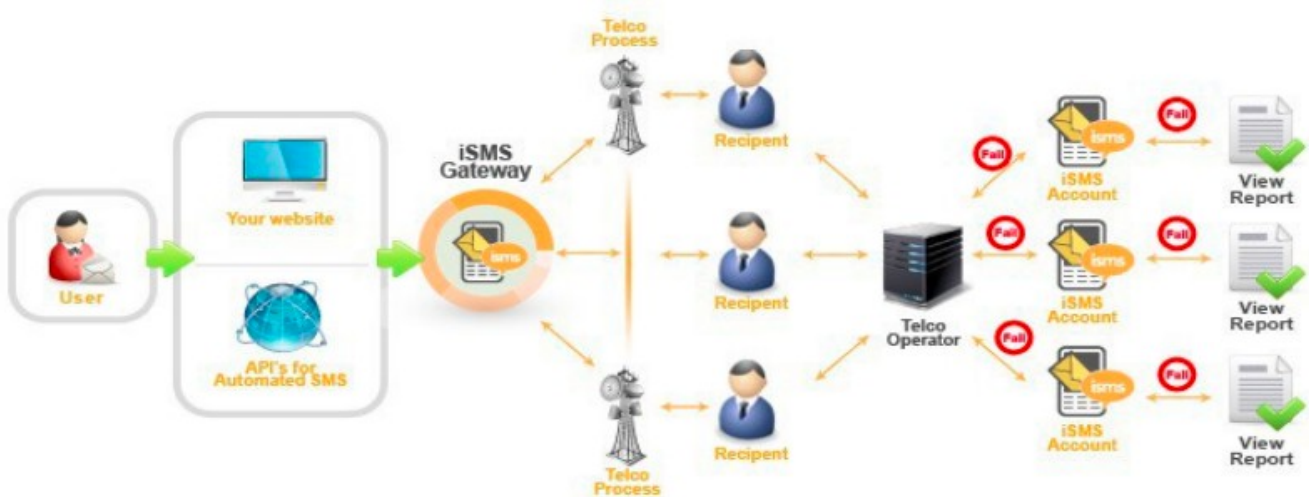
-Your message has been delivered to the destination mobile number



Sent

- Your message has been submitted to the Carrier's SMSC (Short Message Service Center) and is waiting for the delivery status confirmation from the Carrier
- The message may be delivered to your destination mobile number but Carrier SMSC fail to return delivery status info.

Undelivered



Undelivered:

- Your message validity period has expired. This happens when the destination mobile is either switched off or out of coverage area for a certain period of time. The SMSC failed to deliver even after its final attempt as per its retry scheme
- Your message was not delivered. This happens when the Carrier encounters inactive or unidentified or untraceable destination mobile number mobile handset memory or inbox full.

Pending



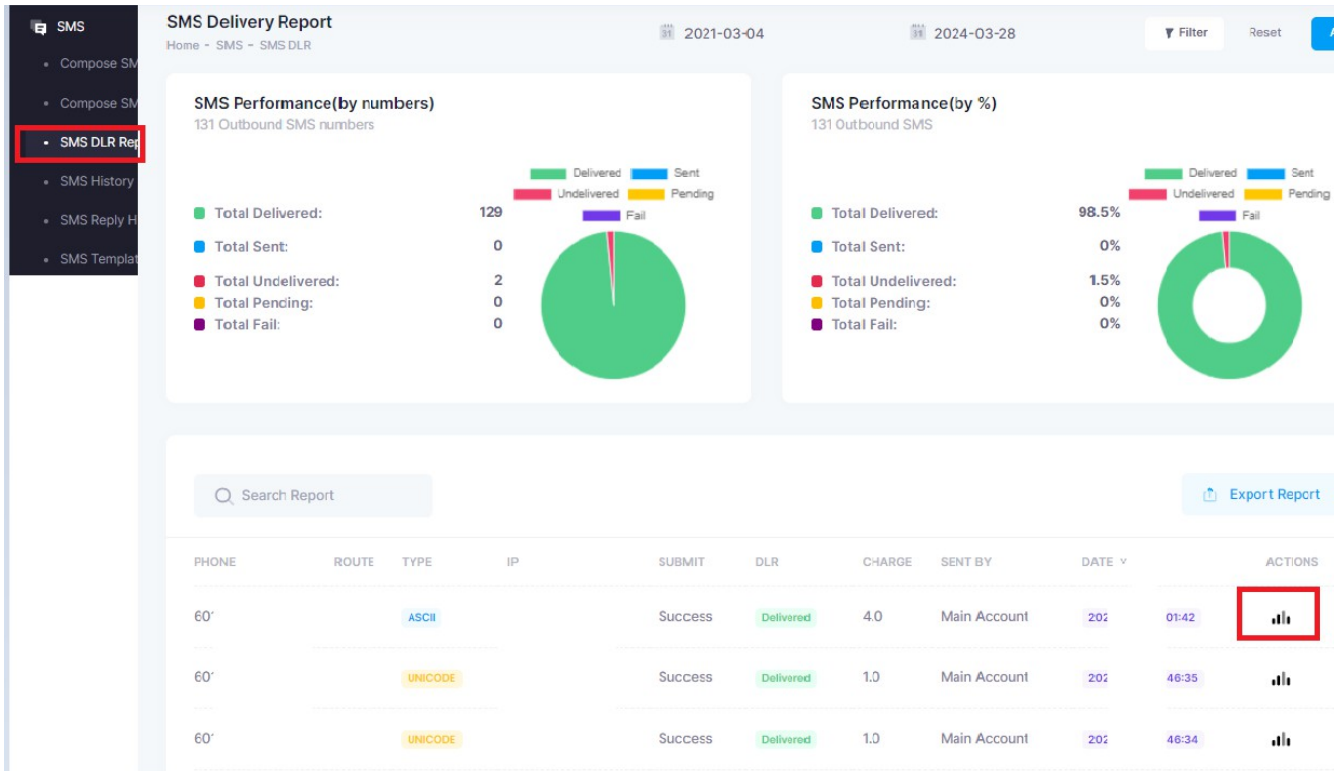
Pending:

- Our server has accepted your message & is in queue to be submitted to the Carrier (Network Operator)

Fail

- Your message was rejected at the SMSC of the Carrier. This happens when the destination network is not available or blocked to the Carrier.

SMS DLR Report



1. Click SMS > SMS DLR Report
2. Choose date and click Apply
3. Click graph icon to view more details

SMS Detail 2023-12-05 11:15:03



Status: Delivered

Direction: Out (MT)

Phone No: 601

SMS ID: '

DLR Time: 202 5:08

Credit Charge: 1.0

Message: MOBIWEB: hi from isms

MOBIWEB: hi from isms

Desctiption: Success: Message sent.

SMS Scheduler

[Send Now](#) [Send Later](#) **1**

SMS Task Scheduler
Home - SMS - SMS Task Scheduler

Setup Task Scheduler

Recipient(s) * **2**

Message Type * **3** Normal (Eg. English, B. Melayu, etc) Unicode (Eg. Chinese, Japanese, etc)

Message Body * **4**

Task Name * **5**

Description **6**

Enable * **7**

Trigger Setting * **8**

Start Date * **9**

Start Time * **10**

[Cancel](#) [Create Trigger](#) **11**

1. Click Compose SMS/ Compose CSV, key in necessary details and click Send Later
2. Recipient number to send
3. Message type
4. Message body – message to send
5. Task Name – insert task name
6. Description – enter description
7. Enable – YES/NO
8. Trigger setting - choose setting
9. Start date – choose date
10. Start time – choose time
11. Create Trigger

Address Book – Add Contact

PAGES

- \$ SMS Rate
- User Profile
- Address Book**
 - Contact List
 - Add Contact**
 - Manage Group
 - Import Contact(CSV)
 - Import Contact(Text)

Name *

Mobile Number * Email
Email Address

Company Name

D.O.B Pick a date Age

Gender Male Race --Please Select--

Description

Remind me this birthday 1 day before on 1 PM

Send him / her a birthday message on 1 PM

Birthday Greeting

Message Type Normal (Eg. English, B. Melayu, etc) Unicode (Eg. Chinese, Japanese, etc)

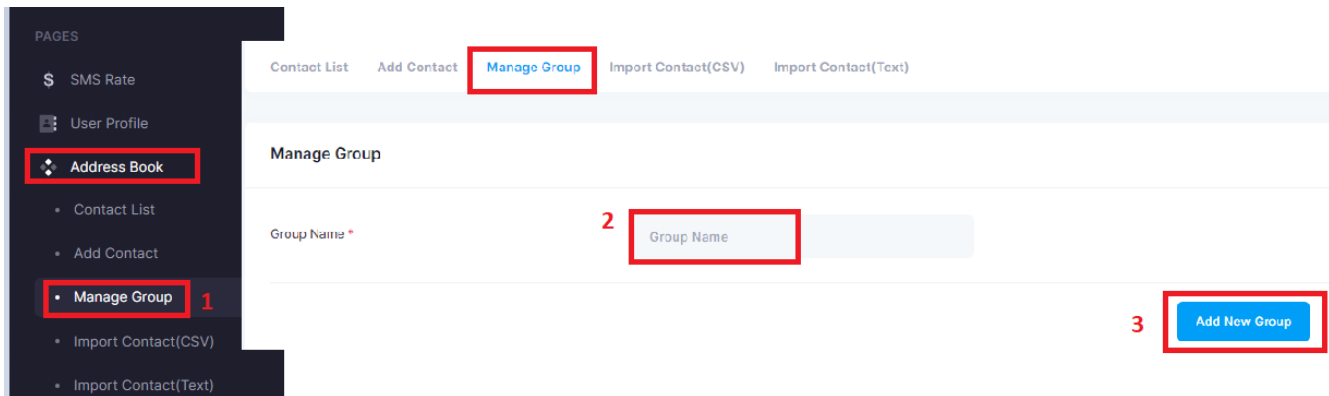
Active YES

Add Contact Now

1. At the iSMS member page, click the "Address Book" menu tab and select "Address Book".
2. Click Add New Contact

1. Key in contact information
 - Name
 - Mobile Number
 - Birthday Remind and Birthday Message – auto send Birthday Message to customer.
 - Birthday Message Type - Default is Normal, if you want to send Chinese, Japanese or other special characters, you need to select unicode)
 - Group – Customer Group
2. Click Add Contact Now

Address Book – Manage Group



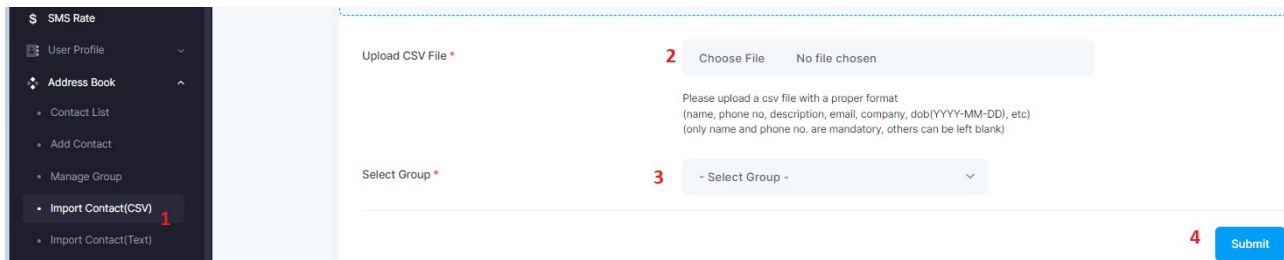
1. At the iSMS member page, click the “Address Book” menu tab. Select "Manage Group".
2. Insert group name
3. Add new group

My Group

Group ID	Name	Created Date	Total Group Members	Action
134529	Birthday	2016-10-20 12:18:54	3	Actions ▾
154595	Group A	2019-10-07 15:24:44	0	Edit Delete Delete with contact
134535	MOBIWEB	2016-10-20 12:28:41	0	

- 1: Group Information
- 2: Click to "Add" save the group.
- 3: Click Action Edit to edit group.
Or Delete to delete group (**Only the group is deleted but contacts remain intact.)
- 4: Delete with contacts – remove the group with contact.

Address Book – Import Contacts



1. Click Address Book > Import Contact (CSV)
2. Choose and upload CSV file
3. Choose group
4. Submit

	A	B	C	D	E	F	G	H	I	J	K	L
1	Name A	6016xxxxxxx	description	email	company	1983-01-14	N	14000	12pm	1	hi happy birthday	Y
2	Name B	6019xxxxxxx	description	email	company	1983-01-14	N	14000	12pm	1	hi happy birthday	Y
3	Name C	6017xxxxxxx	description	email	company	1983-01-14	N	14000	12pm	1	hi happy birthday	Y
4												

Parameters in CSV File

Column A* Name of your client, please enter phone number as name if you do not have records

Column B* Phone Number

Column C Description

Column D Email Address

Column E Company Name

Column F Date of Birth

Column G Enable Birthday Reminder to account owner, Y = YES, N = NO

Column H Group, you must enter group name same as your group list

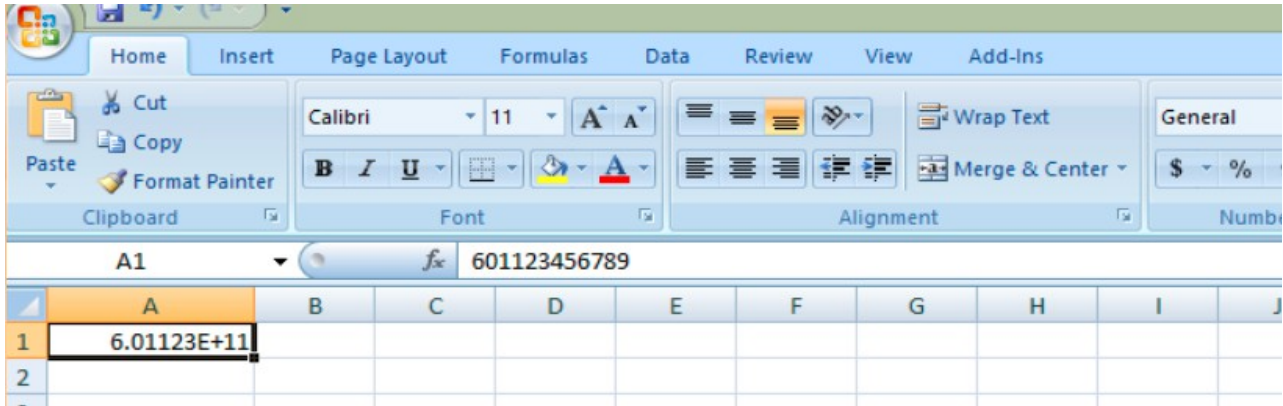
Column I Time to send birthday greeting, example: 12am or 12pm

Column J Message Type = 1

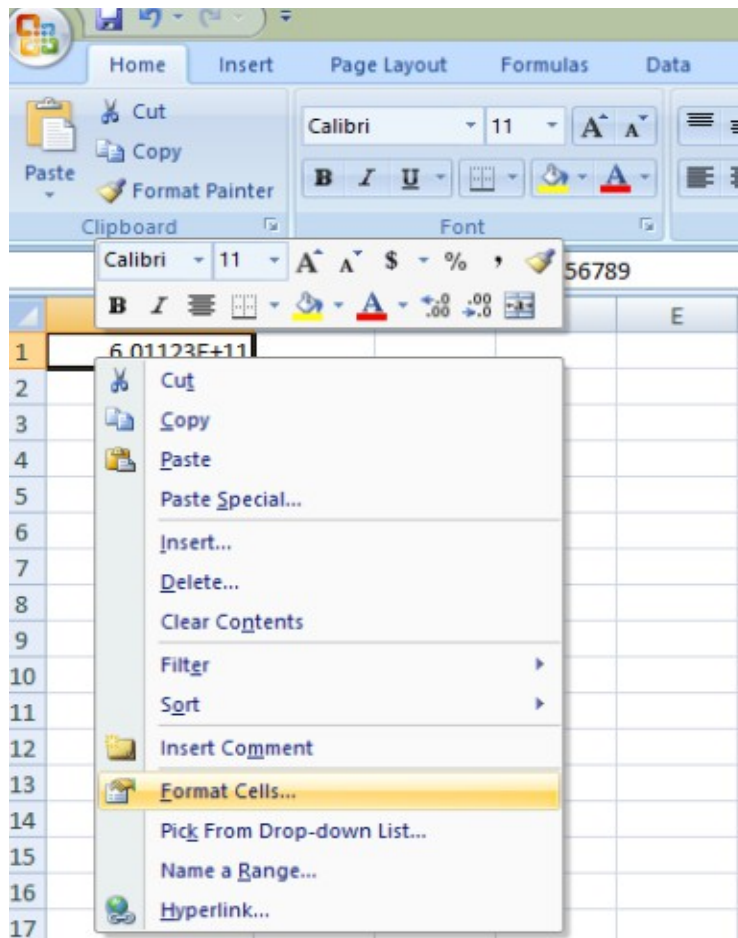
Column K Greeting message (only support English / Malay in this moment)

Column L Enable Birthday Greeting Message , Y = YES, N = NO

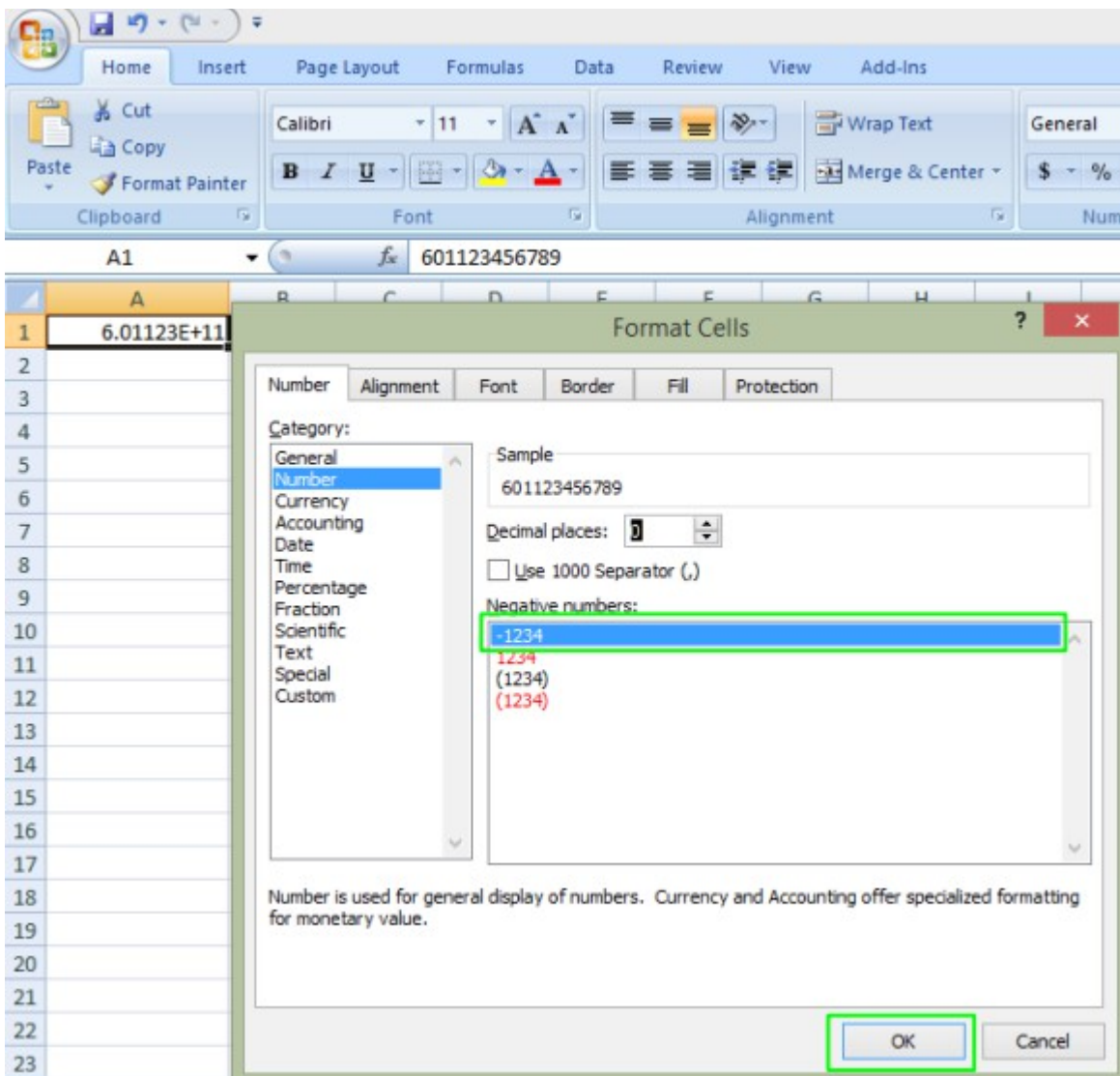
Convert E+11 to Number in Excel



1. Open CSV file at Microsoft Excel.
2. When Text Import Wizard prompts, tick the “Comma” option and click “Next”.
3. Your CSV file will be opened and displayed as shown above



4. To remove the E+11, right click on the cell.
5. Select “Format Cell”



6. Select the highlighted format.
7. Click "OK" .
8. Finally, save the file.